



# Connections

Issue No. 6

Fall, 2011

## Welcome to RMM Solutions!

### Budgeting for Technology

Fall is here and it's that time of year again to begin planning for technology upgrades that will be critical for 2012 and beyond. As the importance, and the cost, of information technology has grown, it's more important than ever to be sure that your technology budget is realistic, focused for the future, and yet current. Proactive planning helps organizations eliminate IT issues before they impact performance and productivity. It becomes increasingly important to look at the complete picture.

"Let me ask you an honest---albeit uncomfortable---question; if I asked you to explain the rationale behind the technology choices that your organization is making, could you do it?" said DuWayne Olson, Chief Financial Officer, RMM Solutions.

[Click here to read more.](#)

**Are you getting the most out of your virtualized infrastructure?**

### In this issue

Budgeting for Technology

Are you getting the most out of your virtualized infrastructure?

Vortex Tool

7 things to know about virus writers

Anti-Spam Filtering

Tips from the Helpdesk

### Vortex Tool selects local help desk and mitigates risk.



Matt Serwa, Vortex Tool, Schofield

[Read more.](#)

*"We were at the end of life with a lot of technology, and we knew that we had a lot of upgrading to do. We just didn't feel confident that we had the expertise to do that in-house," said Sharon Long, Administrator, Eye Clinic of Wisconsin. "When we brought in RMM in July 2009, they had their work cut out for them. They've worked with us very well and we're in much better shape today. It has been a really good fit."*

Join HP, VMware, and RMM Solutions for a workshop on how the latest in integrated virtualization innovations - featuring HP



P4000 G2 SAN solutions powered by the Intel® Xeon® processor 5600 series and VMware vSphere 4 complete virtualization platform - can help you **"Boost Your Virtualization ROI: Increase Savings, Flexibility, and Business Continuity."**

Key takeaways will include how to:

- Improve storage efficiencies and reduce costs
- Use VMware vCenter Server to manage servers, storage, and networking
- Achieve high availability and simplified disaster recovery
- Increase performance, scalability and resource utilization with VMware vStorage

**Sign up today for *Boost Your Virtualization ROI: Increase Savings, Flexibility, and Business Continuity.***

### Agenda

11:00 a.m.	Registration
11:30 a.m.	HP and VMware presentation & Lunch
1:30 p.m.	Adjourn

Dates & Locations -

[Click here to register for Thursday, September 22, The Florian Gardens, Eau Claire](#)

### 7 Things to Know About Virus Writers

by Monte Embysk  
reprinted with permission from the Microsoft Small Business



I spend a growing percentage of my time getting rid of unwanted e-mails that contain viruses. If I open one of them, it potentially could overwrite files and disable my antivirus software.

What exactly is in the heads of these virus writers? Anything?

[Read more!](#)



[Click here to register for Wednesday, September 28, Wausau Country Club, Schofield](#)

## AntiSpam Filtering

*Used with permission from Cisco Small Business*

Antispam filtering helps keep your business from being inundated with irritating, time-consuming, and sometimes dangerous junk email. The following is a brief guide to understanding what antispam filtering does, the differences between software-only and hardware solutions, and what to look for in an antispam filtering appliance.



### Antispam Filtering - What It Does

Antispam filtering is an essential component of any network security toolkit. It prevents unwanted email from overwhelming employee inboxes. Antispam solutions can also protect against the latest viruses, phishing attacks, and other threats that arrive through email.

### The Differences Between Antispam Software and Hardware

Antispam filtering falls into two categories: software-only products and dedicated hardware appliances (which use their own internal software).

[Read more!](#)

**Tips from the Help**

## Desk

### Avoid Ad-hoc wireless networks



*used with permission from SAN.org*

Disable automatic connection to any new networks and limit your connections to access point (infrastructure) networks only:

- Click the "Start" button and navigate to the "Control Panel" and then to "Network Connections."
- Right mouse click on the...

[Click here to read more.](#)