



Connections

[Quick Review
Virtualization
RMM Solutions Adds IT
Professional
Cisco Unified
Communications
Tips from Nick](#)

Upcoming Events



**Communicate at the
Speed of Business
Seminar.**
**Work Smarter, Not Harder
By Connecting
Your Phone, Mobile, and
Computer Network
System. Join us for a
breakfast seminar in a
city near you -
Eau Claire - November 10
Wausau - November 11**



**Green IT Virtualization
Seminar.**

Dear Dinah,

The next step in virtualization...

With the advent of multiple cost savings from server virtualization, many organizations are looking to desktop virtualization. What exactly is it? How does it work? What are the benefits for my organization?

Defining desktop virtualization - Desktop Virtualization involves separating the physical location where the PC desktop resides from where the user is accessing the PC. A remotely accessed PC is typically either located at the office, or in a data center. The user is located elsewhere, perhaps traveling, in a hotel room, at an airport, home office, or in a different city. The desktop virtualization approach can be contrasted with a traditional local PC desktop, where the user directly accesses the desktop operating system and all of its peripherals physically (using the local keyboard, mouse and video monitor hardware directly). When a desktop is virtualized, its keyboard, mouse and video display (among other things) are redirected across a network. Virtually any kind of end-user device can be used to remotely access a virtualized PC desktop, including thin clients, notebook PCs and even a PDA. Once a desktop is virtualized, it becomes accessible over any suitable network connection, on any device with similar characteristics.

Considerations?

The overall encompassing tasks of acquiring desktops or mobile personal computers, installing software, training and supporting the users of these systems, updating the software and even maintaining these systems can be a costly and time-consuming business.

How does virtualization help? There are several benefits to providing a virtualized desktop environment. The benefits are...

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There are two ways to learn more about these exciting technologies...

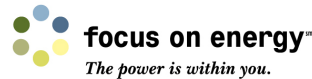
[Download the desktop virtualization white paper - click here to download, or...](#)

Join us for a breakfast seminar on Thursday, December 3 at the Jefferson Street Inn. At the breakfast seminar you can join VMWare and RMM Solutions' industry experts as we explore the server and desktop virtualization realm and how it can help your organization. [Click here to register.](#)



Join VMware, Focus on Energy and RMM Solutions' industry experts as we explore server and desktop virtualization and how it can help your organization along with special cash incentives. [Click here to Register today for the breakfast seminar on Thursday, December 3.](#)

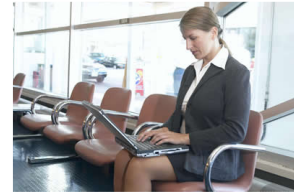
[Click here to view the white paper on virtualization.](#)



Focus on Energy will also discuss cash incentives for green IT technologies.

→ Working Smarter - Not Harder By Connecting Your Business Phone, Mobile, and Computer Network System

Combining your company's voice and data systems makes it easier to keep in touch and share information. By unifying your business' phone, mobile and computer network, team members can easily find each other, wherever they are, and customers and prospects can be quickly routed to the best resources.



Bring It All Together

To understand unified communications, consider all the tools that your business uses now; office phone system, mobile phone, fax, Internet, voicemail and likely others. Then, think about all of the productivity applications you use: calendars, conference and meeting clients, e-mail and messaging. Now, instead of separate, distinct tools, they're all working together as one solution that makes it easy to... [READ MORE](#)

To learn more and communicate at the speed of business. Join us for a breakfast seminar in a city near you.

[Eau Claire, November 10](#) - [Wausau, November 11](#)

Breakfast seminars held from 8:00 a.m. - 10:00 a.m.

[Click here to register for the November 10 Eau Claire breakfast seminar](#)

[Click here to register for the November 11 Wausau breakfast seminar](#)

→ RMM Announces the Addition of IT Professional

RMM Solutions is pleased to announce the addition of Rick Abbott to its growing staff of IT Professionals.

Rick Abbott, a seasoned Service Technician, brings with him a wealth of experience with 20+ years in IT service and support working for a Fortune 100 company where he was a technical solutions consultant providing in-depth project and account management expertise for service center operations. Abbott will provide disaster recovery, data analysis and ProActive IT support that meet the needs of Wisconsin businesses.



"RMM continues to grow our staff of IT Professionals to further

strengthen our technology solutions leadership and provide our customers with a wealth of knowledge that helps them achieve business success," said Rimon Moses, CEO for RMM Solutions.



Tips from Nick

Seven Tips and Tricks for Windows 7

- Tip 1: Shuffling Through Program Windows.
- Tip 2: Managing Your Windows.
- Tip 3: Project Your Display With Ease.
- Tip 4: Multi-Monitor Window Management.
- Tip 5: Aero Peek Your Desktop.
- Tip 6: Live Clutter-Free.
- Tip 7: Help the Help Desk Help You.

Shuffling Through Program Windows. If you're running a number of files from the same program, such as multiple documents in Microsoft Word, Windows 7 allows you to switch through these windows with ease. Simply press down on the Ctrl key while clicking the icon from the taskbar. Each click will change the window to the next in the sequence, in the order that you opened them.

[Click here to](#) view the entire article.

If you have any topics you would like more information on - [click here](#) to submit. Thank you.

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