



Dinah Dean, Media Contact  
[dinah.dean@rmmsolutions.com](mailto:dinah.dean@rmmsolutions.com)

## RMM Solutions Continues to Expand Help Desk Support Infrastructure for Managed Services Offering

Wausau, WI – 11-17-2009 – RMM Solutions, a leader in technology solutions, announced today the addition of Christine Johnson to its growing staff of IT Help Desk Professionals.

Johnson joins RMM with over 7 years of help desk experience in the information technology industry. Her most recent experience includes providing in-depth helpdesk technical support for multiple software applications for a large Wisconsin-based company.

In her new role, Johnson will be responsible for providing remote helpdesk support to RMM's ProActive IT customers. Her focus will be rapid resolution of network and pc issues and ensuring our customers' systems stay working, optimized and secure.

"The experience and knowledge that Johnson brings will supplement RMM's help desk support staff. RMM is committed to delivering the highest level of support to help our customers achieve business success" said Rimon Moses, CEO for RMM Solutions.

### **About RMM**

RMM Solutions provides world-class technology, designs and implements IT infrastructures, data/document management, services and customized business solutions that empower businesses and organizations both large and small, by streamlining internal processes and workflows, ultimately enhancing the customer experience through business transformation. Our services include networking, document management, IP telephony and communications, video conferencing, disaster recovery and continuous data protection and ProActive IT. Find more information about RMM at [www.rmmsolutions.com](http://www.rmmsolutions.com).